

I. Privacy

1、 Personal Data

Personal data is information that identifies an individual when used alone or in combination with other information. Such data is submitted to us by you when you use our website, products or services and when you interact with us, or we obtain it by recording how you interact with our website, products or services, for example, through technologies such as cookies. The data we collect depends on the website you visit or the products and services you use, and may include personal data such as name, address, email address, telephone number, etc. The purpose of collecting personal data is to get in touch with you in order to provide appropriate services or to send important notices, etc.

2、 Privacy Policy

NINGBO AUSTA SOLAR TECH CO.,LTD. and its subsidiaries worldwide (hereinafter referred to as "AUSTA", "we", "us", or "our") are aware of the importance of personal data to our customers and users. We recognise the importance of personal data to our customers and users. In this regard, AUSTA takes the protection of the personal data of its customers and users very seriously and strictly complies with the provisions of the Personal Information Protection Law and the General Data Protection Regulation ("GDPR") and has taken a number of measures to ensure that its business complies with the applicable personal data protection requirements.

2.1 AUSTA adopts industry-recognised personal data protection methods and practices. AUSTA uses a variety of methods to assess and mitigate personal data security risks in its products and services.

2.2.1 AUSTA requires that personal data involved in products and services be adequately assessed and that items involving personal data be assessed;

2.2.2 Projects involving personal data are required to create data inventories and data flow diagrams;

2.2.3 Projects involving personal data are required to identify possible risks during data processing (including the processes of collection, use, storage, sharing, deletion, etc.) and take appropriate measures (including management, physical and technical measures) according to the risk level

2.2.4 After performing the assessment, the corresponding report shall be output and approved by the relevant internal departments.

2.3. AUSTA implements technical measures including intrusion detection, access control, encryption, data leakage prevention, anti-spam, endpoint security, vulnerability scanning, etc., and penetration tests are conducted to verify the effectiveness of personal data protection measures.

2.4. AUSTA has established an emergency response mechanism for personal data leakage. In the event of a personal data breach, AUSTA will immediately activate the emergency response process in an effort to minimise potential losses from the personal data breach and to ensure that affected persons are properly notified.

2.5. AUSTA has established an ongoing employee privacy policy training mechanism to ensure that every employee involved in data assessment is able to accurately understand the legal principles of data protection based on his or her specific job responsibilities, and to strictly implement the company's applicable systems and processes.

2.6. To ensure compliance, AUSTA has implemented the necessary technical and process audits

for personal data protection.

2.7. AUSTA has established a comprehensive privacy protection policy for minors. We do not collect personal data of minors on our own initiative or individually, unless otherwise required by laws, regulations and mandatory provisions or by law enforcement agencies or relevant authorities.

Personal data protection is not only a legal requirement, but also a corporate social responsibility. AUSTA will continue to optimise its products and services to safeguard security and privacy and reduce the risk of personal data protection for customers and users.

3. Policy Updates

AUSTA reserves the right to update or modify this policy from time to time. If this Policy changes, we will post the latest version of the Policy here. If we make material changes to our privacy policy, we may also send you notice of the changes through various channels, for example, by posting a notice on our website or by giving you a separate notice.

II. Contact Us

Email: marketing@osdasol.com